

**BILL OF RIGHTS FOR DATA PRIVACY AND SECURITY -
SUPPLEMENTAL INFORMATION FOR CONTRACTS THAT UTILIZE PERSONALLY IDENTIFIABLE
INFORMATION**

Pursuant to Education Law § 2-d and 8 NYCRR 121.3, the Educational Agency, Gateway-Longview, Inc. ("EA"), is required to post information to its website about its contracts with third-party contractors that will receive Personally Identifiable Information (PII).

Name of Contractor	IXL Learning, Inc.
Description of the purpose(s) for which Contractor will receive/access and/or use PII	(i)providing the Service, (ii) improving and developing our Service, (iii) enforcing our rights under these Terms, and (iv) as permitted with the School's or the User's consent.
Contract Term	Contract Start Date: September 1, 2022 Contract End Date: August 31, 2025
Subcontractor Written Agreement Requirement	Contractor will not utilize subcontractors without a written contract that requires the subcontractors to adhere to, at a minimum, materially similar data protection and security obligations imposed on the contractor by state and federal laws and regulations (e.g. Family Educational Rights and Privacy Act; New York Education Law Section 2-d), and the Contract that is by and between the Contractor and EA.
Data Transition and Secure Destruction	Upon expiration or termination of the Contract, Contractor shall: <ul style="list-style-type: none"> • Securely transfer PII to EA, or a successor contractor at the EA's option and written discretion, in a format agreed to by the parties. • Securely delete and destroy all PII consistent with the contract that is by and between the Contractor and EA.
Challenges to Data Accuracy	Parents, students and eligible students, teachers or principals who seek to challenge the accuracy of PII will do so by contacting the EA. If a correction to data is deemed necessary, the EA will notify Contractor. Contractor agrees to facilitate such corrections within 21 days of receiving the EA's written request.

Secure Storage and Data Security

Please describe where student, eligible student, teacher or principal data will be stored and the protections taken to ensure this data will be protected: (check all that apply)

- Using a cloud or infrastructure owned and hosted by a third party.
- Using Contractor owned and hosted solution
- Other:

Please describe the security protections taken to ensure the protection of student, eligible student, teacher or principal data and how data security and privacy risks will be mitigated in a manner that does not compromise the security of the data:

- IXL employs automated log collection and audit trails for production systems.
- Connections originating from untrusted networks segments will be governed by firewall rules and other security safeguards that grant the minimal access required to access the intended service provided by the company.
- System passwords and access keys are stored in a privileged location accessible only to IXL security administrators, and all credentials are changed from factory default settings.
- Production systems receive regular maintenance to apply security patches; and
- Physical access to systems requires security RFID badges and biometric authentication, and is limited to IT staff performing physical maintenance.

The security of your personal information is very important to us. We have implemented a variety of physical, administrative and technological safeguards designed to preserve the integrity and security of the personal information we collect and to protect against unauthorized access to data. These include internal reviews of our data collection, storage, and processing practices and security measures, as well as physical security measures to guard against unauthorized access to systems where we store personal data. We restrict access to personal information to IXL employees, contractors, and agents who need to know that information in order to operate, develop, or improve our services. Our employees may be subject to disciplinary action, including termination, if they fail to meet privacy and confidentiality obligations. However, no security system is impenetrable- for that reason, we cannot guarantee the security of personal information. If personal information under our control is compromised as a result of a breach of security, we will take reasonable steps to investigate the situation and take all steps required by applicable laws and regulations and our agreements with affected Schools.

Maintaining the security of your personal information also requires your cooperation and involvement. For your protection, remember to sign out of all

	<p>accounts before closing your browser. There is a sign out link available on most IXL pages. After signing out, make sure to close all browser windows. In addition, do not use the “Remember” feature if you are signing into your account from a computer that other persons may have access to. This is to ensure that others cannot access your personal information if you share a computer with someone else or are using a public computer.</p> <p>Please keep your password secure. If you have forgotten your password, you may request a new one by contacting help@ixl.com. A new password will be sent to the e-mail address you specified during registration. For all other problems signing into the IXL Service, please contact our technical support team using the contact information at the end of this policy. If you have any concerns about the security of your account or the security of the Service, we ask that you report your concern to us immediately at securty@ixl.com. While we are unable to respond to all security concerns, we appreciate your feedback and take all reported concerns seriously.</p> <p>When IXL provides the Service to Schools, our collection, use and disclosure of Student Data is governed by our Terms of Service and/or any other agreement with the School, by the provisions of the Family Educational Rights and Privacy Act (“FERPA”), the Children’s Online Privacy Protection Act (“COPPA”) and other applicable laws that may relate to the collection and use of personal information of students.</p>
Encryption	Student, eligible student, teacher or principal data will be encrypted while in motion and at rest.