



A Helping Hand For Critical Times

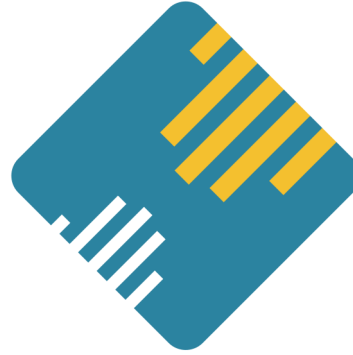
Because families shouldn't have to go through hard times alone.

Community-Based Support Services offers hope and help for children and their families during difficult times.

Our Goal Is Keeping Families Together.

Visiting the family's home, our staff provides:

a **partner** that empowers strengths
resources to address specific needs
a **voice** for those faced with hardships
support to help keep a family intact
links to services & resources



Mission

*Working together to protect, to give hope,
and to enrich the lives of every child and
family we serve*

About Our Agency

Gateway Longview cares for nearly 5,000 children and families annually from across Western & Central New York through behavioral health, community-based services, residential treatment and special education programs.

Since 1890, our programs and services have evolved to meet the ever changing needs of our community. Yet, our focus of inspiring a community where all children feel loved, safe, valued and capable of great achievements remains steadfast. Motivated by our foundation of Christian principles, in everything we do, we will demonstrate integrity, safety, empowerment, diversity and collaboration.



Community Support Services

*Strengthening Families
through Home-Based
Preventive and Supportive
Services*



Gateway Longview

protect • enrich • give hope



Working Together

From time to time, we all deal with hardships we are not prepared for. During these times, challenges can impact the whole family. Community-Based Support Services offers resources and supports to help meet specific family needs. As partners, we develop a plan to overcome each challenge. We support realistic goals, and work to improve overall well-being and safety for the entire family.

Our Community-Based Support Services are licensed by the New York State Offices of Child & Family Services and Mental Health, and the Department of Health.

Community-Based Support Services

Care Coordination is built on the WRAP care model. Workers coordinate close supports (family, friends), system supports (teachers, doctors, counselors) and vendor supports. All work toward stability in the child's own home.

Kinship Support includes **Mandated Kinship** (court appointed) or **KinCARES** (voluntary). Staff give resources, educate, and support families in homes where a grandparent or other relative cares for their kin full-time.

Parent Training classes teach age specific health and safety lessons. The focus is on playing with, disciplining and interacting with children.

Preventive Services offers weekly support in the home. Staff ensure safety and stability for children. Families interact with their worker each week, until specific goals are reached. **Intensive Preventive Services** help with more complex issues. Families see or speak to their worker each day. Both levels of care are mandated by family court.

Respite Services helps with short-term care when parents have nowhere to turn. Weekend, overnight and hourly care is offered. Support is also provided in an emergency or when families can benefit from a break.

WRAP Vendor Services is based on the idea of "wrapping" a child with resources that lead to success. Examples include mentors, tutors, life-skills coaches, drivers, etc. Staff work with youth and their families at home, in school, and in the community.

Therapeutic Visitation offers safe spaces where families who are apart can spend time with each other. Visits are overseen by workers, who help with skill-building. Natural bonds between family members are also supported.

Our approach is **Solution Focused** and **Trauma Informed**

Our top priority is safety, as well as the social, mental and emotional well-being of youth and families in care. Staff at all levels recognize that each child and family has unique skills and experiences that make them who they are.

Our work builds upon individual strengths, creating partnerships that foster hope for the future. In working together, we engage in collaboration, empowerment and choice. We work *with* families, as they are the true experts for their distinct situations and goals.

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