

Gateway-Longview, Inc.

Code of Ethics

The Agency requires its personnel to know and follow the codes of ethics of their respective professions as well as the following Agency Code of Ethics.

We will protect clients in our care from abuse or maltreatment, experimentation, economic exploitation, malnutrition and unsafe environments while advocating for the entire family, and we will bring to account those who thwart that purpose.

We will utilize fully our professional skills in striving to maintain or obtain for each child the permanence of family life.

We will provide or obtain for clients the highest quality therapeutic services available to us including properly trained staff according to applicable regulations.

We will provide every opportunity for clients to learn and develop whatever unique talents they may possess.

We will respect each client's race, ethnicity, religion, gender, age, disability, sexual orientation and national origin.

We will serve only those clients for whom our services are appropriate and will plan realistically for and with each client in all aspects of treatment.

We will strive to enhance the talents, professional skills and compassion of our staff through ongoing in-service or Agency-funded training opportunities.

We will use our knowledge and influence as advocates for clients to improve social conditions and to develop resources beneficial to children and preservation of the family.

We will constantly review our services for relevance and effectiveness and will strive to provide new programs and services in response to emerging community needs.

We will assure the following basic rights of all persons served by Gateway-Longview, unless those rights have been limited by law or court order:

- To humane treatment through expressions of respect, courtesy and fairness;
- To receive services in a safe, clean environment;
- To confidentiality and privacy;
- To possess personal items (i.e. clothing, toilet articles);
- To receive all services applicable to the program (i.e. medical, dental care);
- To receive supervision, discipline, education and/or vocational training according to individualized needs;
- To receive accurate and timely information regarding any fees for services received;

- To informed consent, as well as participation in, decisions regarding service, care and/or treatment;
- To have all decisions made about services or care based solely on the diagnostic and treatment needs of the individual;
- To refuse participation in research or public relations exposure;
- To have treatment decisions based on the best interests of the client and not solely on financial considerations;
- To provide each client a means of resolving differences with regard to service, care, and/or treatment;
- To file a grievance according to specifically prescribed procedures.